

58075 Objectivity and Impartiality

(a)

To insure objectivity, the Care Management Provider Agencies which also provide other services included in an insured's Plan of Care will be required to document that clients were made aware of a full array of services, and the costs and availability of other providers of these services.

(b)

Individuals who provide direct care as described in Section 58059(e) cannot also act as Care Managers for assessment and care planning.

(c)

Direct service providers and Care Managers should not report to the same clinical supervisor.

(d)

Employees of the Issuer cannot also act as Care Managers for assessment and care planning.